B.B.A. LL.B. (FIVE YEAR DEGREE COURSE) (CBCS-2021 COURSE) B.B.A. LL.B. (5 Year) Sem - IV: SUMMER: 2025 SUBJECT: BUSINESS COMMUNICATION

Day: Tuesday
Date: 06/05/2025

S-24947-2025

Time: 10:00 AM-12:30 PM

Max. Marks: 60

N.B.

- 1) All questions are **COMPULSORY**.
- 2) All questions carry EQUAL marks.
- Q.1 B) Justify how modern Electronic media and internet has given valuable benefits for spread of communication. Explain its significance.

OR

- Q.1 A) Write short notes on (ANY TWO)
 - i) Importance of listening
 - ii) Encoding
 - iii) Physical barrier of Communication
 - iv) Ethics in communication
- Q.2 A) Steve jobs is known for his presentation skills. Explain the impact of the elements of presentation and its impact on the employees.

OR

- Q.2 B) Ravi is an Event Planner and has to negotiate with clients and vendors. Explain the factors affecting negotiations. What efforts should be taken to be a good negotiator?
- Q.3 A) Describe the different channels of oral communication used by a college teaching professional courses.

OR

- Q.3 B) Explain Body language and its impact in detail to a mime stage artist student of arts college.
- Q.4 A) Explain the organizational effort and individual efforts for overcoming communication barriers so that there is transparency and no misinterpretation of information.

OR

- **Q.4** B) Explain the importance of listening to an intern who has joined recently Parle Agro Company to understand the working of an organization.
- **Q.5** A) Explain the importance of business communication for Law students. State and explain the 7C's of communication.

OR

- Q.5 B) Write short notes on (ANY TWO):
 - a) Emotional Intelligence
 - b) Semantic and language barriers
 - c) Skill set of a law professional
 - d) Persuasion

* *